



GP down south

Local health. Our business.

Annual Report



2024

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Our Footprint

Board of Directors



David Barton

Board Chair

With over 30 years of experience in health governance and community leadership in the South West, David has held roles on the WACHS Governance Council, as a Shire Councillor in Busselton, and in various arts and cultural activities, including co-founding CinefestOZ.

David is also the Director of Multidisciplinary Health Centre, GeoBay Health Centre in Busselton and director/co-founder of Rubix Health. He also serves as Chair of Men's Health not-for-profit MenAble. In addition to these roles, David continues to practice as a part-time physiotherapist.

David's work spans health services, local government, and men's health. Notable achievements include involvement with the redevelopment of the Busselton Foreshore, building multidisciplinary health care teams and introducing new regional pain management services. He is proud of his involvement as regional director for WA for the Man Walk. The Busselton Walk now hosting three weekly walks and various community engagement activities.

Prof. Garry Allison is an adjunct Professor in the School of Allied Health at Curtin University and a Director on the Board of Sports Medicine Australia. He mentors university students at Path of Hope in partnership with Perth Rotary and the McCusker Center for Citizenship.



Prof. Garry Allison

Deputy Chair

Garry studied Human Movement and Education at Sydney University, played and coached water polo in WA, and completed a master's at UWA. He earned his Physiotherapy degree and PhD at Curtin University, leading to roles as Professor in Neurosciences and Trauma Physiotherapy, Dean of Research in Health Sciences, and Associate Deputy Vice Chancellor Research Excellence.

An Alumni Medalist at Curtin, Garry has an extensive research track record, including pioneering clinical trials and system changes in health practices. Now retired, he remains active in not-for-profit directorships, mentoring, and translating research into meaningful health outcomes. He enjoys reading, cooking, walking his dog Jemma, gardening, and he is currently renovating an old church in Toodyay.



Anne Donaldson

Company Secretary
Director

Anne Donaldson is a Non-Executive Director and Chair of GP down south Finance, Audit, and Risk Management Committee with over 35 years of experience in the healthcare sector. Experienced in strategic governance and compliance, she has led organisational transformation and effective grievance resolution across Government, Academic, Clinical, and Not-for-Profit entities.

Anne serves as a board member of Gnaala Karla Boodja Aboriginal Corporation, GP down south, Chair of Ruah Members, and community member for Edith Cowan Human Research Ethics Committee and Paramedical Science Consultative Committee.

Anne holds a Master’s in Health Service Management from Edith Cowan University and is a Graduate of the AICD’s Company Directors course. Past roles include Inaugural board member of Child and Adolescent Health Service, Governing Council Member at North Metropolitan TAFE, and Mental Health Foundation Australia.



Nebs Franich

Director

Nebs is a seasoned business strategist and leader with a strong commitment to community development. With extensive experience in both corporate and for-purpose sectors, Nebs excels in developing data-driven strategies that align with stakeholder needs and organisational objectives. He holds a Bachelor of Commerce (Economics) and Bachelor of Commerce Honours (Economics) from Curtin University.

Neb’s expertise spans strategy development, financial stewardship, macroeconomics, risk management, and analytics, which he leverages to drive sustainable growth and organisational resilience.

Nebs has served as a Board Member for the Multiple Sclerosis Society of WA, contributing to the Finance and Audit and Risk Management Committees, where he provided strategic oversight and strengthened governance frameworks.

As Managing Director of Superyou Therapy and Superyou Tech, Nebs shapes the strategic direction, oversees operational performance, and drives innovation and profitability. He adopts a leadership style focused on empowering employees, fostering a highly engaged workforce that delivers exceptional service.

Director Retirements

Patricia Scaffidi

Director/ Company Secretary
Resigned April 2024

Dr Rupert Backhouse

Director
Resigned October 2023

Company Overview

Vision

Thriving communities empowered to optimise their health and wellbeing.

Mission

To make a positive contribution to the health and wellbeing of those experiencing, or at risk of, poor health outcomes in our communities.

Values



Snapshot

67	Total Employees
5013	Registered Clients
21	Individual Programs
2	WA Zones (South West & Peel)
14	Local Government Areas
6	Locations (Busselton, Bunbury, Manjimup, Collie, Mandurah – Lakes Road & Peel Health Hub)

Meetings of Directors

During the financial year, 13 meetings of directors were held. Attendance by each director was as follows:

	No. eligible to attend	No. attended
Mr David Barton	13	13
Ms Linley (Anne) Donaldson	13	13
Prof Garry Allison	13	11
Mr Nebojsa Fanich	11	10
Dr Rupert Backhouse	3	3
Mrs Patricia Scaffidi	11	11

The Company is incorporated under the Corporations Act 2001 and is a Company Limited by Guarantee. If the Company is wound up, the constitution states that each member is required to contribute a maximum of \$10 each towards meeting any outstanding obligations of the Company. At 30 June 2024, the number of Primary members was 11 and Associate members was 2.

Strategic Domains

 People & Culture	 Clients & Communities	 Brand & Partnerships	 Business Sustainability
GP down south’s diverse workforce is skilled, valued and fulfilled.	GP down south provides high quality, safe, equitable and needs-based services.	GP down south has a valuable brand offering & excellent reputation.	GP down south maintains & grows existing programs, seeking opportunity to expand and diversify primary healthcare services.
We develop and promote our people.	We achieve good governance.	We are recognised as an industry leader. We partner & connect.	We develop agile, innovative & efficient business models, embracing technology.
Our people model our values in actions & behaviours.	We are informed by best practice, alongside engaged and empowered clients & communities.	We collaborate and integrate to maximise client & community outcomes.	

The GP down south Executive and Board, photo taken during the 2024 Strategy Review Workshop

From left to right: Nebs Franich (director), Anne Donaldson (director/ company secretary), Garry Allison (director/ deputy chair), Ed Maucher (GM Business Services), Julie Atkins (GM Innovation), Krystal Laurensch (CEO), David Barton (director/ chair), Prabeesh Pillai (GM Clinical Operations)



Compassion

Respect

Integrity

Excellence

Board Chair Report



David Barton
Board Chair

It is a pleasure to present my fifth introduction to the GP down south annual report as board chair. Accordingly, I cannot understate the gratitude I extend my fellow directors, both past and present, as well as the team members across our organisation who have shown great strength in navigating the organisation through a period of change and growth.

Within this year's annual report, you will find many great accounts of the powerful impact our organisation is having on individuals and collectively on communities. There is also a financial picture portrayed that shows our organisation in a strong position to continue to navigate change. We are committed to adapting to shifts in need in our community as well as alterations to the funding landscape across the health systems at both state and federal levels.

I would like to give special thanks to two individuals who have retired from GP down south over the past year. Firstly, the long-standing, director, board chair and medical director, Dr Rupert Backhouse. Rupert's name has been synonymous with so many aspects of GP down south for over 18 years.

Rupert was the architect of the Peel Youth Medical Service (formerly the Haven) and has worked tirelessly to build the capacity and exceptional service quality that PYMS has delivered to the Peel community prior to, and since the opening of the Peel Health Hub.

The second individual is Tricia Scaffidi who has retired after serving as company secretary and board director over an eight-year period. Tricia has been a passionate and wise voice to help ensure the organisation has built systems around quality, risk and financial intelligence that are integral to a contemporary not-for-profit.

2024 has also seen us welcome our new CEO, Krystal Lauretsch. Krystal brings with her a high level of expertise and wide-ranging CEO plus other senior leadership experience across the health sector. Krystal is already demonstrating her high level of capability in leading positive change across all domains of the organisation.

Our longevity as an organisation will be celebrated aligned to this year's AGM when we celebrate 30 years serving the communities of Peel and the South West. Over this period GP down south have developed a reputation as an exemplary not for profit focused on serving people who otherwise so often fall through the cracks in the health system.

The milestone will also be point of transformation for the organisation as we rebrand ourselves to align us with our future focus. Our new branding will be implemented from January the first 2025.

The organisation looks enthusiastically toward a future that has been founded in a heritage forged by a multitude of clinicians, leaders and directors who have been part of our journey to date. Our purpose and commitment to give people the health foundations to participate optimally in all areas in life will ensure our future is bright.

David

CEO Report

As I joined the GP down south team in early 2024, I first would like to acknowledge our skilled and capable senior leadership and Directors of the company. This team provided essential interim CEO cover to GPs during the CEO recruitment and onboarding period.

I further acknowledge the dedication of the Peel and Southwest program teams and their commitment to delivering high-quality services to the community. Our program teams have further been supported by a small but committed corporate team.

During this reporting period, GP down south reviewed and evaluated our structure, processes and strategy. Looking to the future, we acknowledged the importance of ensuring our systems and infrastructure are modern, fit for purpose and support our planned growth. Our investment in both software and IT equipment reflects our commitment to creating efficiencies, supporting our amazing team to focus their time and energy on improving client & community outcomes.

A series of workshops with our team identified the value of 'integrity' was an important addition for our values. Our value of 'connection' transitioned to being identified as an enabler to support our strategic domains.

In the upcoming year, GP down south will complete a rebrand of our company, commenced this reporting period- inclusive of a new name and logo. Our new brand will better reflect our identity, vision and mission. While our name and image will change, we remain committed to sustaining high performance and enhancing healthcare outcomes for the Peel and Southwest community.

I hope that you enjoy reading of the achievements and activity over the 2023-24 financial year presented in our annual report. I express my gratitude to our valued team and stakeholders who contributed to these accomplishments.

Krystal



Krystal Laurents
Chief Executive Officer

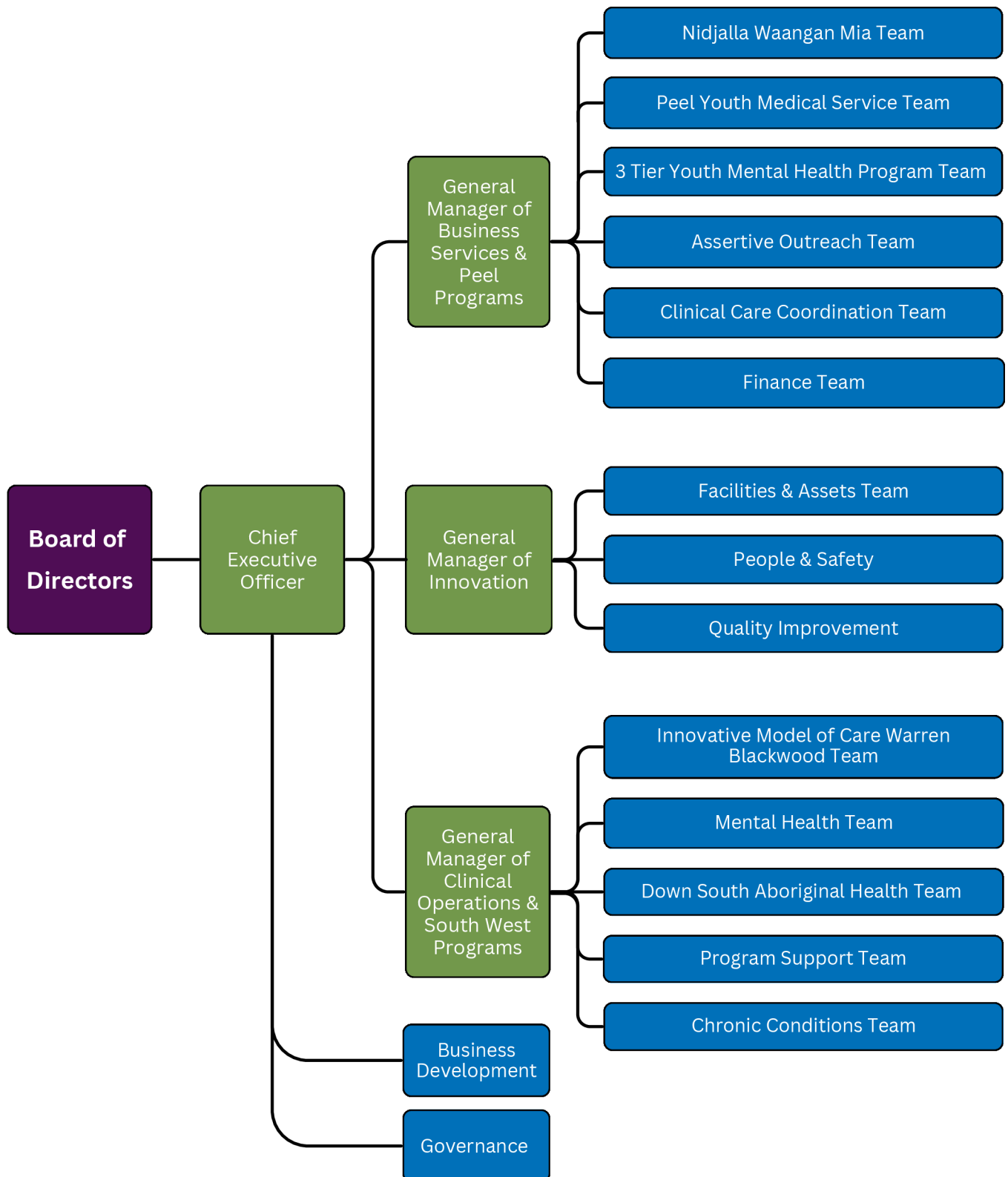
Krystal Laurents joined GP down south as the CEO in early 2024. In this role, she is dedicated to enhancing primary healthcare services within her local community, leveraging her extensive experience and expertise.

Her career includes extensive healthcare executive experience. Krystal is a seasoned CEO. Since 2021, she has been a Non-executive Director at Patricia Giles Centre for Non-Violence, where she chairs the Clinical Governance Committee.

Krystal holds a Bachelor of Nursing (with current registration), Post Graduate qualifications in Health Services Management and Clinical Governance from ECU, and a Master of Public Health from CDU. Krystal is currently studying a Master of Professional Accounting with CDU.

Outside of her professional life, Krystal enjoys spending time with her five children and five grandchildren, gardening, plus all things Fremantle Dockers & basketball.

Our Team



Innovation & People

In this reporting period, the innovations team oversaw the functions of maintaining facilities, managing assets and ICT. The strengthening Medicare Grant funding received in April 2024 was able to supply essential IT upgrades across PYMS & Nidjalla Waangan Mia. Bunbury new facility fit out commenced in May 2024 and the Manjimup Health Hub fit outs (including the new gym) both commenced in May 2024.

Investing in our infrastructure was a priority in the year, with the following assets placed in circulation throughout the period:

- 39 HP Laptops
- 12 Dell All-in-one Desktop PCs
- 40 Lenovo Monitors
- 33 HP USB Docks
- 17 Headsets
- 3 Laser printers
- 11 Apple iPhones
- 2 Fleet Vehicles- Mitsubishi Outlanders
- 4 All-in-one conference systems

All divested technological assets were data wiped & donated to local not for profit group Mandurah Musketeers.

With Chelsea & Julie joining the team in early 2024, the major project to identify, develop and implement a Human Resources Information System (HRIS) was initiated. Implementing a Human Resources Information System (HRIS) is a significant step forward for an organisation. A well-designed HRIS can streamline HR processes, centralise employee data, and improve reporting and analytics capabilities, which enhances decision-making and operational efficiency.

Employment Hero went live in May 2024, with fantastic success. The Staff Survey identified some improvement areas for the leaders at GP down south to focus on, whilst highlighting some great outcomes already being achieved as summarised below.

Highest 3 Scores from the Staff Survey (% of staff who agreed)

- 93% I know what I need to do to be successful in my role
- 91% I have enough autonomy to perform my job effectively
- 91% I am able to arrange time out from work when I need to

Workforce (as at 30 June 2024)

Length of Service Celebrations

5-9 Years

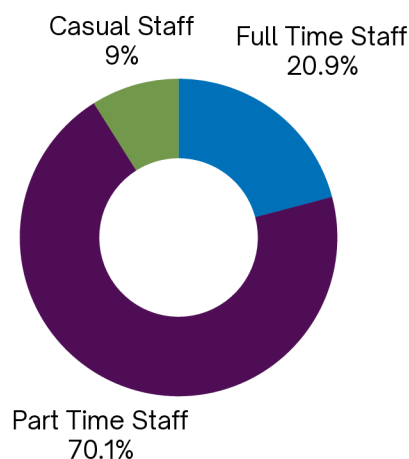
Jeevan Rosha
Taryn Mews
Amanda Lim
Gianna Cavalli
Paul Reilly
Tara Hey
Bonnie Allen
Jan De Groot
Miranda Kelleher
Louise Graham-Wright
Alison Szczyrbiak
Jenny Birkin
Debbie Brown
Rupert Backhouse
Marie Stillwell

10-14 Years

Teri Wilson
Kim Wilkinson
Ashley Dadliffe
Uncle George Walley
Kathryn Dyson

15+ Years

Sharon O'Neill
Jackie Bowser



67 Employees

Clinical Operations



Prabeesh Pillai

GM of Clinical Operations

At GP down south (GPds), our clinical governance framework is meticulously designed to ensure that patients receive care that is safe, effective, appropriate, timely, and efficient. The Board of the Organisation is tasked with providing strategic direction and policy development necessary for effective clinical governance, while also monitoring compliance with these standards.

To assist in this vital work, the operational team has established the Quality and Safety Committee (QSC), and the Board has established the Safety, Quality & Innovation (SQI) subcommittee. Previously these 2 committees formed a single Clinical Governance Committee (CGC). The QSC meets bi-monthly to review clinical governance, safety, and quality,, focusing on identifying and mitigating clinical risks. It identifies and recommends strategies to the quarterly SQI to maintain high care standards.

Partnerships

GPds values building effective partnerships with other agencies to provide the best care for clients. The organisation actively participates in community activities and multi-agency consortiums, including the headspace and Mental Health Week Consortium.



Our partnerships are strengthened through stakeholder engagement, transparent communication, and collaboration, ensuring all parties align with a shared vision.

Clinical Excellence & Evidence Based Practice

GPds is committed to delivering high-quality care through a team of qualified and registered clinicians who maintain professional standards and adhere to a strong clinical governance framework.

Additionally, GPds emphasises clear communication and coordination with clients' General Practitioners (GPs) by providing detailed reports to keep all healthcare providers informed about treatment plans and progress. GPds supports staff development through continuous professional opportunities, including Mental Health First Aid training to enhance crisis intervention skills and ensure timely, appropriate care.

GPds remains committed to fostering an environment of continuous quality improvement and excellence in clinical care through a robust clinical governance framework, collaborative partnerships, and effective staff engagement strategies.

Prabeesh

South West Programs

Mental Health Services

The Primary Mental Health Program provides gap-free mental health services, including counselling, clinical care coordination, and psychoeducation, to individuals in the South West region of WA who are financially or socially disadvantaged. These face-to-face services are available in Bunbury, Busselton, Margaret River, Manjimup, Bridgetown, and Harvey.

To meet the increasing demand in the region, services to Harvey were expanded with the team fully staffed to six highly skilled mental health professionals from various backgrounds and has maintained high staff retention rates.

One of the highlights was the Mental Health Week Event in Busselton, where our team participated in a Wellbeing Expo alongside approximately 20 other services. This event was a fantastic opportunity to engage with the community and promote mental health awareness.

Clients (2023-24)

743



Occasions of Service

5584



"I would just like to thank you for all your help and support through my sessions with you. I cannot express how grateful I am to have been one of your clients. Your sessions helped me find myself again...."

"I have really wanted to let you know that we did it and thank you deeply for everything."

- client feedback -

Chronic Condition Services

This year has been transformative for the Chronic Conditions Service Team, marked by several key milestones. One of the standout achievements was securing funding to deliver diabetes education across the Warren Blackwood regions. This enabled clinicians to collaborate with WACHS on the Flexit program, which focuses on carb counting for type 1 diabetic clients in Busselton and Bunbury. Additionally, the HEAL program was successfully implemented in Manjimup, Bridgetown, Collie, and Donnybrook. The team further facilitated Chronic Conditions Care training with Benchmarque for practice nurses in Bunbury and Busselton, significantly enhancing the capabilities of local healthcare providers.

The Chronic Disease Care Program offers comprehensive care coordination to residents in Bunbury, Harvey, Donnybrook, Capel, Busselton, Margaret River, Augusta, and Nannup. It supports individuals with cardiac, respiratory, diabetes, and morbid obesity conditions. The program provides diabetes education, dietetics, and exercise physiology services in Bunbury, Donnybrook, Collie, Busselton, Bridgetown, and Manjimup, ensuring clients receive the necessary support to manage their health.

"The education and support I received have been invaluable in managing my diabetes. I feel more confident and informed about my health."
- client feedback -

Number of Clients



36%

2022/23: 410 2023/24: 640

Collie & Manjimup

Down South Aboriginal Health

Down South Aboriginal Health operates primarily in Collie and Manjimup, with clients also in Balingup, Allanson, and Bridgetown where we provide care coordination and outreach services as well as transport to local medical and allied health appointments.

Engaging the community through one-day events can sometimes be challenging, to address this the team has introduced several initiatives, including Wacky Wednesday (weekly yarning session), the Stone Soup Kitchen (gardening and cooking program), and a six-week fitness program attended by both staff and clients. These activities aim to increase client engagement with the service and provide opportunities for clients and staff to learn about community happenings and better target health promotion events.

Throughout 2023/24 our team has continued to make positive impacts on the health and wellbeing of our clients, fostering a supportive and inclusive community environment.

"I would like to thank the DSAH team and GPs for continuing to provide a culturally safe place for us to meet to discuss important community issues.

As well as always making us feel welcome to come in for a yarn when things are not going well for us. The new building is amazing, keep going, keep smiling, and keep teaching cultural ways of doing things to the non-indigenous staff."

- client feedback -



Number of Clients

 **306**

Occasions of Service

 **3,668**

Health Appointment
Transports

 **393**

This year, the staff at the DSAH office in Collie have achieved a significant milestone by implementing the Stone Soup Kitchen initiative. This project involves growing vegetables in the garden space at the office and using the produce to prepare healthy, nutritious meals on-site. These meals are then shared with clients, promoting healthy eating habits and fostering a sense of community.

Warren Blackwood

Innovative Model of Care - Warren Blackwood (My Healthy Partnerships)

My Health Partnerships is a new program for GP down south commencing service delivery in 2023. The program provides walk-in and referral-based Care Coordination services for those with or at risk of chronic health conditions within the Warren Blackwood region. We also provide outreach services to the communities within the four local government shires: Manjimup, Nannup, Bridgetown-Greenbushes, and Boyup Brook.

We commenced a collaboration with the Warren Blackwood Human Services Network (WBHSN) in March 2024 to foster community engagement, promote service providers, and enhance communication within provider networks. Through significant stakeholder communication, collaboration, and transparency, the team strengthened relationships throughout the region, laying a robust foundation for GPs to expand services in line with the organization's mission, vision, and strategic plan.

Our Manjimup base was refitted in 2024, the outcome of a successful LotteryWest grant.



"Since a care coordinator has been supporting me, my mental health has improved significantly, my quality of life has been enhanced, and I feel like my life is back on track."

- client feedback -

Number of Clients



61

Occasions of Service



866

Connected Agencies



14



Compassion

Respect

Integrity

Excellence

Peel Programs

3 Tier Youth Mental Health Program (Youth Growth)

Our primary goals of the program for 2023/24 were to onboard more schools, enhance student engagement, and culminate the year with a region-wide celebration to network and share improvements. Additionally, we planned to rebrand the program as 'Youth Growth' to reflect its evolving nature.

The team successfully completed the program in seven schools demonstrating significant growth from the previous year. To address the challenge of school engagement, we conducted outreach and provided compelling program benefits to encourage participation. The team organised the first region-wide end-of-year celebration, bringing together all participating schools to network and share their experiences and improvements. This event fostered a sense of community and collaboration among schools, enhancing the overall impact of the program.

We also prepared for the program's rebranding to 'Youth Growth' to better represent its mission and vision. This rebranding effort included updating materials and communicating the new name to all stakeholders.



"The program has helped us come up with great ideas to improve the school's wellbeing."
- school feedback -

"This was a very informative session, and I believe the skills learned will cause a good change in our school environment."
- student feedback -

School Onboarding



29% ↗

2022/23: 5 2023/24: 7

Number of Clients



24% ↗

2022/23: 54 2023/24: 71

Occasions of Service



6% ↗

2022/23: 489 2023/24: 521

Peel Youth Medical Service (PYMS)

This year has been a period of growth and adaptation for the Peel Youth Medical Service. The successful recruitment of Dr. Nicole Blanks and Dr. Andrew Inglis was a significant milestone and despite limited GP availability, PYMS managed to service 3221 appointments attended at the Peel Health Hub, providing essential support to all co-locators and care coordination efforts.

PYMS offers comprehensive administrative support to various GP down south programs, including 3 Tier Youth Mental Health Program, Clinical Care Coordination, Assertive Outreach Team and Palmerston under 25 counselling, and valuable in-reach services. PYMS plays a crucial role in supporting vulnerable young people and co-locators within the Peel Health Hub.

The Clinical Care Coordination Team at the Peel Health Hub has made remarkable strides this year. They secured co-commissioned funding for 2024-25 from WAPHA and the Mental Health Commission, ensuring the continuation of their essential services. The team also expanded by recruiting two new clinical staff members with mental health nursing expertise, bolstering their ability to support clients effectively.

The program provides comprehensive support to patients, working in tandem with GP care and other service providers including, Palmerston's Youth AoD counselling and 3TYMHP, to offer a comprehensive approach. Through their dedication and resilience, the Clinical Care Coordination Team at the Peel Health Hub continues to make a significant impact on the community, providing essential services and support to those in need.

The GPs at PYMS manage a range of health issues, including mental health, sexual health, and general medical conditions. Notably, there has been an increase in eating disorder presentations this year, with additional support provided by the introduction of Kara Maar to the PHH.

"When our 16-year-old granddaughter came to us last year because she was at crisis point and had attempted suicide, we felt so poorly equipped to help her and indeed we were in despair. We were so lucky when we were referred to the Peel Health Hub, as the amazing team there saved us all. The entire centre is invaluable!"
- client feedback -

New Clients

87



Occasions of Service



3,221

Clinical Care Coordination at the Peel Health Hub

Occasions of Service



3,857

Number of Clients



207

"This is the first time I have felt truly listened to and supported."
- client feedback -



Assertive Outreach Team

Our program engages with individuals aged 12 years and over who are experiencing mental health and/or alcohol or drug issues. Our team also has dedicated Aboriginal Youth Workers who engage with Aboriginal youth aged 12 - 25 years who are experiencing mental health issues and/or alcohol or drug issues living in Mandurah, Pinjarra or Waroona. The team provides support, counselling and connections to other services, engaging young people in meaningful cultural activities while addressing the increasing complexity of our clients' needs.

We increased our client base in Waroona and Pinjarra and developed closer links with schools, particularly Pinjarra and Fairbridge College. Our youth workers regularly attended holiday programs and the Young Yorgas initiative run by the City of Mandurah, promoting culturally specific activities.

Despite the growing complexity of our clients' needs, we maintained consistent staff retention, allowing us to provide continuous and reliable support. We ensured that clients received timely assistance, which was crucial for those unable to connect with other services.

Our youth workers played a key role in community events such as the Gnoonie Cup and NAIDOC celebrations, including a netball competition. These activities helped strengthen our connection with other service providers and the local community.

"The impact of these cultural camps, including the skills and knowledge gained from these activities are invaluable and that it's heartening to see young people so engaged and proud of their heritage."
- client feedback -

We organised the first cultural camp of the year in Albany, which attracted over 30 young participants. Local Albany elders led a variety of cultural activities, teaching new skills and fostering a sense of community.

The success of the camp led to ongoing weekly engagement at the Kullungah Mia group at Coodanup House. We saw an increase in clients from Waroona and Pinjarra, and stronger ties with local schools.

Number of Clients



11% 

2022/23: **133**
2023/24: **148**

Occasions of Service



21% 

2022/23: **1989**
2023/24: **2490**

Women's Health Service

Allambee's Women's Health Service (WHS) now in its second year of operation, was established in collaboration with GP down south. Since its launch in May 2023, the Women's Health Service has become a vital provider of specialised health and well-being support for women and individuals identifying as female, aged 16 and older, throughout the Peel region.

GP down south has supported Allambee's Women's Health Service in providing GP and nurse-led clinics, offering appointments for screenings, preconception care, diagnosis and management of gynaecological issues, and sexual and reproductive health services.



Nidjalla Wangaan Mia

Nidjalla Waangan Mia (NWM) has had an incredible year, marked by significant achievements and unwavering dedication to the health and wellbeing of the Aboriginal community. As we reflect on the year 2023-2024, we are proud to share our journey and successes.

In November 2023, we hosted our inaugural expo, which was a resounding success. The event was well-attended by the community, showcasing our commitment to fostering connections and celebrating our shared culture and achievements. The expo provided an excellent platform for community members to engage with our services and learn more about our initiatives.

This year also marked the beginning of our Nurse Practitioner Program, led by the talented Rachael. As a clinical leader, Rachael works across healthcare settings to improve access to care for communities and improve health outcomes for specific patient populations managing common and complex health conditions. Since joining the team, Rachael has been instrumental in driving the program's success, providing exceptional care and support to our clients. Her dedication and expertise have been invaluable in enhancing our healthcare services.

Our partnerships remain strong, enabling us to maintain and expand our services to clients. These collaborations are crucial in ensuring that we continue to meet the needs of our community and provide high-quality care.



"Thank you for such an amazing placement, I am so grateful for the effort that was placed into my learning.

This team is so powerful and friendly. I have never felt so comfortable within a placement. I wish nothing but the best for the future of

Nidjalla Waangan Mia

This was a very informative session, and I believe the skills learned will cause a good change in our school environment."

- Murdoch nursing student feedback -

Number of Clients



1401

New Clients



228

"I personally think that every time I come to NWM Doctors appointment I always feel respected, comfortable and welcome. The service is good and has always been good. I will continue attending.

- client feedback -



Financial Summary

GP down south (GPDs) has successfully navigated ongoing challenges in the 2023/24 (23/24) financial year. Ever increasing client demand for innovative services has been met by our passionate, dedicated staff.

Staff recruitment, increased wages and general cost pressures due to high inflation combined with turnover in the corporate services team and executive have been the key challenges this year. We remain committed to retaining, recruiting and up-skilling suitably qualified personnel. Despite these challenges the Board and staff have worked together to remain focused on achieving its primary objectives

Service delivery has remained strong and is being continually developed and refined to support those in need. Critical new funding streams have been achieved as GPDs continues to lead the way in all areas of the health and well being for those in need. All Deliverables as required by our funders have been achieved and we expect our current growth in funding streams to continue into the 2024/25 (24/25) financial year.

The organisation returned an overall surplus of \$364,215, driven predominately by efficiencies and timing of staff turnover in the area of corporate services. This surplus has allowed cash reserves to increase during 23/24 which will further allow the organisation to meet all short term and long-term commitments. A reinvestment plan is being considered as part of the new strategic direction enabling GPDs to provide internal sourced funding to ensure the continued development and enhancement of our key programs. This financial initiative will ensure communities' needs are fully met now and for years to come.

23/24 has seen a substantial investment in updating both IT hardware and software to ensure compliance and manage risk, to remain agile and accessible to our clients. Aided by the Strengthening Medicare Grants received during 23/24, system enhancements has enabled more programs to offer telehealth services ensuring location is not a barrier to achieving quality services nor reaching optimal health outcomes.

GPDs is a leader in building strong partnerships and working collaboratively to create systemic efficiencies.

24/25 is expected to result in a small deficit, largely due to the ongoing operating costs of the Peel Youth Medical Services program. However, GP down south is proud of its innovative approach towards assisting young people at PYMS via the provision of a holistic model of care. These services will continue to be internally funded and financially supported for 24/25 while we explore sustainable models.

Our vision and values remain strong and we will continue to provide and develop better health services for those in need for many years to come irrespective of what challenges come our way.



Ed Maucher

GM of Business
Services



Anne Donaldson

FARM Chair/ Company
Secretary

NB. While Ed Maucher prepared this report, it is noted that he did not commence employment with GP down south until July 2024.

Statement of Profit

For the year ended 30 June 2024

Income

2024

\$

2023

\$

Revenue	7,377,671	7,106,247
Other Income	498,620	351,526
Total Income	\$7,876,291	\$7,457,773

Expenditure

2024

\$

2023

\$

Consultancy and contractors	314,990	524,716
GP fees	508,587	531,208
Depreciation expenses on property, plant & equipment	395,891	408,077
Amortisation expenses on right-to-use assets	65,193	25,200
Interest expense	3,363	540
Employee benefit expenses	5,067,023	4,693,980
Program materials	262,633	149,064
Rental expense	284,482	358,334
Repairs and maintenance and vehicle running expenses	180,612	98,635
Governance expenses	29,140	77,346
Administrative expenses	326,471	214,363
Other expenses	73,691	82,709
Total Expenses	\$7,512,076	\$7,164,172

Surplus for the year

2024

\$

2023

\$

Comprehensive income

\$364,215

\$293,601

Retained Earnings

2024

\$

2023

\$

Retained Earnings at the beginning of the year	3,119,388	2,501,307
Transfer from Peel Health Hub reserves	324,480	324,480
Retained earnings at end of year	\$3,808,083	\$3,119,388

Balance Sheet

The Balance Sheet Report offers a summary of the company's Assets, Liabilities, and Equity

Assets & Liabilities

2024
\$

2023
\$

Current Assets

Cash and cash equivalents	1,900,237	1,351,922
Trade and other receivables	18,717	53,855
Other financial assets	2,535,939	2,507,937
Other assets	300,333	215,895
Total Current Assets	\$4,755,226	\$4,129,609

Non-current Assets

Property, plant & equipment	7,798,379	7,794,198
Right-of-use assets	252,149	45,773
Total non-current assets	\$8,050,528	\$7,839,971

Total assets	\$12,805,754	\$11,969,580
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Current Liabilities

Trade and other payables	464,108	347,347
Employee benefits	352,685	536,846
Contract liabilities	840,821	514,368
Lease liabilities	111,672	23,700
Total Current Liabilities	\$1,769,286	\$1,422,261

Non-Current Liabilities

Employee benefits	120,962	114,401
Lease liabilities	140,476	22,103
Total non-current liabilities	\$261,438	\$136,504

Total liabilities	\$2,030,724	\$1,558,765
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Net Assets	\$10,775,030	\$10,410,815
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Equity

2024
\$

2023
\$

Retained earnings	3,808,083	3,119,388
Peel Health Hub Reserves	6,966,947	7,291,427
Total Equity	\$10,775,030	\$10,410,815

Cash Flows

The cash flow report offers a summary of the movement of money into and out of the company

Cash flows

2024

\$

2023

\$

Cash flows from operating activities

Receipts from customers	1,565,122	1,820,943
Grants received	6,533,241	5,533,199
Payments to suppliers and employees	(7,276,122)	(6,913,591)
Interest received	154,148	70,962
Net cash flows provided by/ (used in) operating activities	\$976,389	\$511,513

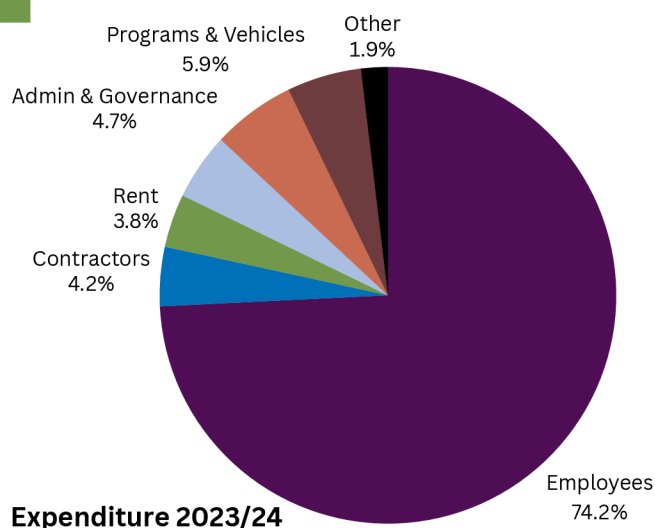
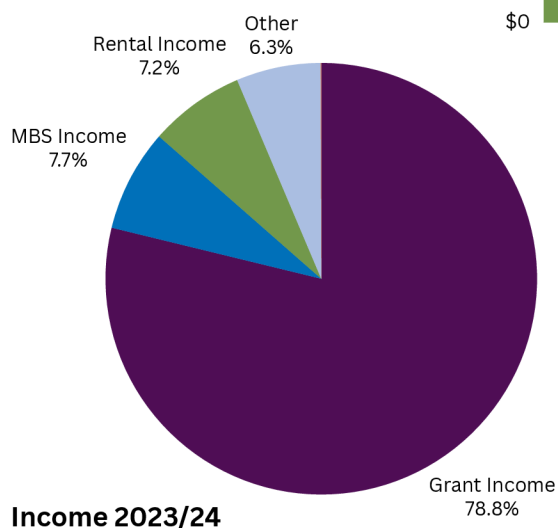
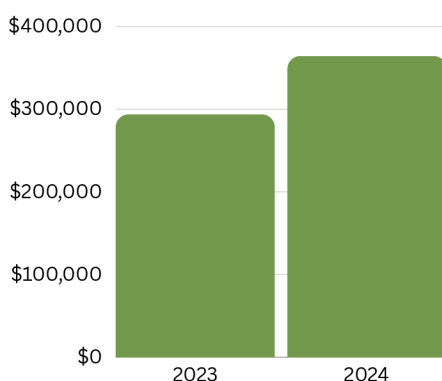
Cash flows from investing activities

Proceeds from sale of plant and equipment	3,309	-
Purchase of property, plant and equipment	(403,381)	(20,450)
Transfers to financial assets	(28,002)	(1,003,060)
Net cash provided by/ (used in) investing activities	(\$428,074)	(\$1,023,510)

Net increase/ (decrease) in cash and cash equivalents

Net increase/ (decrease) in cash and cash equivalents	\$548,315	(\$511,997)
Cash and cash equivalents at beginning of year	1,351,922	1,863,919
Cash and cash equivalents at end of financial year	\$1,900,237	\$1,351,922

Annual Surplus



**AUDITOR'S INDEPENDENCE DECLARATION
TO THE BOARD OF GP DOWN SOUTH LIMITED**

I declare that to the best of my knowledge and belief, during the year ended 30 June 2024, there have been no contraventions of:

- i) The auditor independence requirements as set out in Section 60.40 of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- ii) Any applicable code of professional conduct in relation to the audit.

AMD Chartered Accountants



MARIA CAVALLO FCA
Director

Bunbury, WA

Dated this 19th day of September 2024

Our Partners



Australian Government

BUILDING OUR FUTURE



Government of
Western Australia
Department of Health



WAPHA
WA Primary Health Alliance

phn

PERTH NORTH, PERTH SOUTH,
COUNTRY WA
An Australian Government Initiative



Government of **Western Australia**
Mental Health Commission

lotterywest



Government of **Western Australia**
WA Country Health Service



Government of **Western Australia**
South Metropolitan Health Service
Rockingham Peel Group



Government of **Western Australia**
East Metropolitan Health Service

PEEL HEALTH
FOUNDATION



Raising funds for better health

Telethon Speech & Hearing



Empowering People with Disability



St Vincent de Paul Society
good works

MOORDITJ DJENA

Aboriginal Podiatry and Diabetes Education Service

Nglang Boodja (Collie)

Share the Dignity (Mandurah)



Palmerston
Improving your wellbeing



Government of **Western Australia**
Child and Adolescent Health Service



Kara Maar
Specialist Community Eating Disorders Service

Thank
you!



Events



Teamwork



2023-24



Care



Community Engagement





Events



Teamwork



Grants & Partnerships



Health Promo

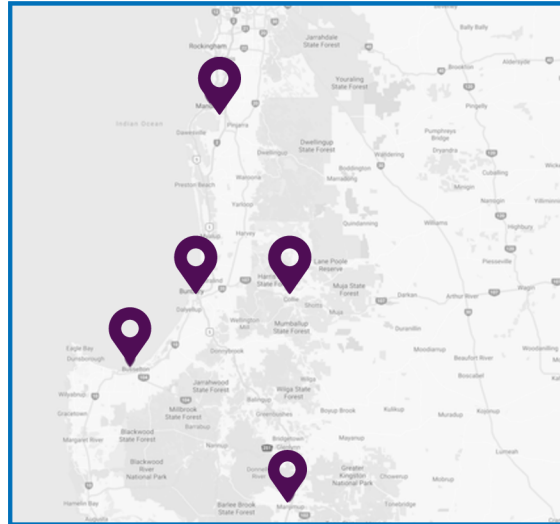


GP down south

Local health Our business

www.gpdownsouth.com.au

ABN: 62 063 901 306 ACN: 063 901 306



Bunbury Office

27 Clifton Street, Bunbury

Busselton Office

3/69 Duchess Street. Busselton

Collie Office

Collie Hospital, Deakin Street. Collie

Manjimup Health Hub

6/32 Rose Street. Manjimup

Nidjalla Waangan Mia

112 Lakes Road. Mandurah

Peel Health Hub

91 Allnutt Street, Mandurah

Outreach Locations

Nannup | Harvey | Margaret River | Boyup Brook
Bridgetown | Donnybrook | Augusta | Northcliffe
Pinjarra | Pemberton | Waroona | Capel